RECONCILIATION SERVICES

2023 Impact Report

Message from Father Justin Mathews:

Dear Co-laborers in Reconciliation,

"Rejoice, fervent lover of one's neighbor! Rejoice, radiant flower of hospitality! Rejoice, seeker of the lost! Rejoice, embrace of orphans! Rejoice, nourisher of souls and bodies! Rejoice, robe of mercy covering the naked! Rejoice, ready bridesmaid with oil! Rejoice, Mother Maria, enriched with the Pearl of Great Price and comforting all with the Love of Christ!"

> Ikos 4, Akathist Prayer to St. Maria of Paris, Patron of the new Chapel being established in the renovated RS building at 3101 Troost

With words such as these I thank God daily in my prayers for your kindness, generous gifts, and mercy magnified through Reconciliation Services. In 2023 you helped care for 3,023 men, women and children in dire need with 7,228 services, and you helped increase case management outreach on Troost by 95%!

One of the 3,000+ neighbors you helped was Britany, who worked with RS for months to find a safe place for her and her 14-year-old daughter to live. When she secured her new apartment she stopped by the office to show us her new keys and to share, "You guys helped me get an apartment! I'm housed thanks to you." Clients like Britany and Greg (whose story you can read on the next page) come to RS everyday seeking help. Because of you we are able to welcome them warmly and come alongside them to find tangible healing and hope together.

In 2024 I look forward to inviting you to our grand reopening of the renovated 3101 Troost building and the reopening of Thelma's Kitchen, a "Pay-it-Forward" community cafe and catering social venture!

Your gifts are giving hope to neighbors facing eviction, living without utilities or medicine, suffering from serious depression or mental illness, and the hungry and lonely who just need a hot meal and a friend to sit with. We have so much more work to do to care for those most vulnerable in our community this year. Thank you for your continued support!

With Thanksgiving,

Fr. Justin Mathews CEO



What Guides Our Work

PROBLEM STATEMENT

Historic discrimination and disinvestment made Troost Avenue the racial and economic dividing line of our city. As a result, there are thousands of people struggling to survive and succeed, trapped in poverty and trauma. Our City is divided and the strength of our neighbors and community remains hidden.

Reconciliation is our guiding framework and the ultimate vision and mission.



MISSION

To address the root causes and symptoms of poverty and trauma in our City, Reconciliation Services engages with individuals to:

- 1) Promote dignity by increasing personal well-being
- 2) Foster healthy community by transforming dividing lines into gathering places
- 3) Help people advocate for themselves, their families, and their neighbors

CORE VALUES

Dignity

Each person is a living icon of God and worthy of veneration

Community

All people are interconnected & created to live in relationship with one another

Advocacy

is a response to the call to walk with others on their journey

Programs & Impact



Foster Grandparents Program

The Foster Grandparents Program recruits, trains, and mobilizes older adults, aged 55+, to provide inclassroom mentoring, tutoring, and emotional support for children with exceptional needs in Kansas City Public and Charter schools.



71 seniors volunteered 58,000+ hours of mentoring/tutoring with 319 kids at 27 schools

REVEAL Social & Mental Health Services

REVEAL Social & Mental Health Services offers a comprehensive approach to individual and community healing through strengths-based, trauma-informed individual and group therapy and case support and case management. Services include: Housing stability services/counseling; utilities assistance; ID/document assistance; dental/medical supplies/services and prescriptions through KC Medicine Cabinet; case management; case support; and individual and group therapy addressing anxiety, depression, and trauma.

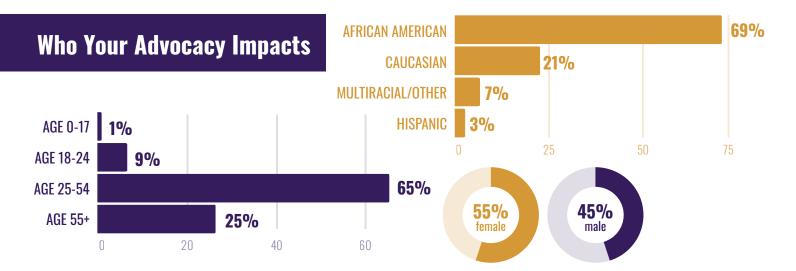


Thelma's Kitchen

Thelma's Kitchen is Kansas City's Pay-it-Forward Community Cafe. While our building has been under construction, Thelma's Kitchen has been offering boxed lunches and catering platters with all the proceeds going to support social and mental health services, as well as paid-forward-lunches for our neighbors in need. That's why we say, with Thelma's Kitchen you EAT WELL and DO GOOD!







Annually, RS serves nearly 3,000 neighbors impacted by generational poverty, systemic racism, economic inequities, and barriers to essential resources including food, medicine, stable housing, and mental/physical healthcare.



More than **14%** of Jackson County residents and **18%** of the County's children are **food insecure** according to Feeding America.



OpenData KC reports that our urban core neighbors' **life expectancy is 11.5 years fewer** than other areas of KC.

A Story of Your Impact

When Greg suffered a stroke a couple of years ago, it left him with a significant stutter – and a number of hurdles in the way of getting the support that he needed.

"I would call places to get information or help and most of the time they would just hang up," he said. They didn't have the patience to listen to him struggle through his words.

But at Reconciliation Services, we work to live into our core value of DIGNITY in any interaction with our neighbors. DIGNITY requires listening, patience, and working to understand. That is exactly what Jaye, Greg's case manager at RS, offered him. Greg first came to RS to get help with his water bill, but now he is working with Jaye on completing paperwork and making calls for additional benefits.



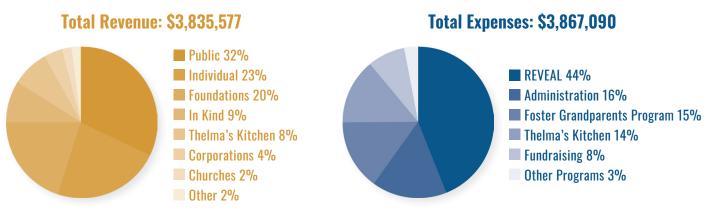
"Jaye makes me feel like I matter," Greg said. "I have a lot of trouble with talking to people, but not her."

Greg said that Jaye has been a godsend. "She is one of the most kind and caring people I have ever met. Thank God I came here for help."

When you give, when you volunteer, when you lean in to learn more ... You help make this journey possible!

Stewarding Your Generosity

2023 Financial Snapshot



2023 Leadership

Leadership Team:

Fr. Justin Mathews Executive Director & CEO James Bryant Director of Programs Sheri Wikstrom Director of Finance & HR Jodi Mathews Director of Marketing & Development

RS Foundation Board of Directors

Fr. Justin Mathews Foundation Board President Mark Larrabee President & CEO of Arvest Bank Steve Gardner CSO & Co-Founder, House of Kush Nathan Jackson Consultant & former RS Assistant Executive Director

Jeff Hughley Senior Director of Office for Community Impact at Children's Mercy Hospital

RS Board of Directors:

Ryan Myers Board President, President of Jacent Strategic Merchandising Elizabeth Danforth Director of Public Affairs at Evergy, Inc. Kolette Schneider Retired Vice President of HR at DST **Quinton Huffman** Technical Manager at Honeywell John Kreicbergs General Manager at Propaganda3 Daniel Smith Co-founder/Principal of The Porter House KC Esther Kershaw Boston Heights and Mount Hope Neighborhood President **Sharon Freese** COO at University Health Behavioral Health Jane Manis Senior Civil Engineer, Planning & Development for the City of Overland Park, KS **Jeff Hughley** Senior Director of Office for Community Impact at Children's Mercy Hospital **Rvan Brunton** Attornev/Partner at Stinson LLP **Will Pryor** Vice President of Internal Audit at Hallmark Cards Jason Gines, PhD Director of Diversity, Equity & Inclusion at The Pembroke Hill School **Ronda Freeman** Principal/Director of Procurement & Payables at Terracon Kim Higgins Thelma's Kitchen Volunteer. Art Teacher at Nelson-Atkins Museum of Art Adam Hawley LPL Financial Advisor/Partner, BMG Advisors Karen Zecy Retired President, American Micro Lindsay Howerton Principal, How Consulting LLC Ken Myers Director Tension Packaging & Automation at Tension Corporation Pat Shelley Retired Founder, Electrical Associates LLC (RS3101 Building Board)



Grand Reopening

This summer we will be returning to our building at 3101 Troost Avenue. After two years of construction and with YOUR HELP raising the \$15Mil needed to complete the building renovation, we will finally be back together, gathered around the community tables in Thelma's Kitchen and welcoming our neighbors into our beautiful, safe, and updated space. We can't wait for you to see it!

Save the date on OCTOBER 5 for our second annual Hike for Reconciliation! Check out RSHike.org to learn more.

C LOS

RS3101.org

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Ways to Give

Whatever form your gift takes, you're making a tangible difference. Your support helps reveal strength in our community and provides the men and women we serve with the stability they need to build better futures for themselves and those they love.

There are many ways to give, and we encourage you to make a gift in a way that is meaningful for you.

Learn more about all the ways that you can leave a legacy that will have lasting impact.

Contact Don Hall, Senior Philanthropy Advisor, at dhall@rs3101.org



Your business, church group, or club can have a positive impact on the community, too!



BECOME A SPONSOR

Whether it is for our Hike for Reconciliation or for a Lunch On Me KC Sponsorship in Thelma's Kitchen, you can maximize your community impact by becoming a sponsor!



VOLUNTEER

Bring your friends or team down to volunteer with us at Thelma's Kitchen! Serving alongside one another is a great way to build team connections AND give back in your community.





RS3101.org

<u>ORDER THELMA'S</u>

When you order your catering from Thelma's Kitchen, you help provide social and mental health services and reduce food insecurity in KC. With Thelma's Kitchen you EAT WELL and DO GOOD!

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